



BLACKOUT DAYS for the year 2018 in NE-1 Circle

Black-out days for the year 2018 in NE-1 Circle in which concessional voice call/SMS are not made available to customers are furnished below.

- 1) New Year day (1st JANUARY 2018)**
- 2) Dusshera (19th October 2018)**
- 3) Diwali (7th November 2018)**
- 4) Christmas (25th December 2018)**
- 5) New Year Eve (31st December 2018)**

During the BLACKOUT Days:

- (i) The consumer is not charged for calls or SMSs on 'blackout' days exceeding the rate in the tariff plan in which he is enrolled.
- (ii) The consumer will be informed, through SMS, not earlier than seventy two hours and not later than twenty four hours prior to the commencement of the 'blackout' day, the occasion and date of 'blackout' day and the rate applicable for calls and SMS's on such 'blackout' days.